

Compliance to Directives

Chapter on Compliance to DERC Directives

#6.1 - The Commission directs the Petitioner to make timely payment of bills to all the Generating Companies and Transmission Utilities. No Late Payment Surcharge shall be allowed as a pass through in the ARR on account of delayed payments.

Compliance:

Tata Power-DDL has been complying with the said directive and making timely payment of bills /dues to central & state generating stations and transmission utilities to the extent that they have been allowed by the Hon'ble Commission in its tariff orders to Tata Power-DDL.

#6.2 – The Petitioner shall directly deposit the amount of pension trust surcharge collected from the consumer as per the tariff schedule in the following bank account, of Pension trust:

1	A/C No.	10021675545
2	MICR No.	110002103
3	Bank	State Bank of India
4	IFSC Code	SBIN0004281
5	Name	DVB-ETBF-2002
6	Branch	Rajghat Power House, New Delhi - 110002

Compliance:

Tata Power-DDL is complying with the guideline issued by the Hon'ble Commission.

#6.3-The Commission directs the Pension Trust to intimate the total amount collected through Pension Trust surcharge and adjust any surplus/gap in its claim for the subsequent year.

Compliance:

Tata Power-DDL is complying with the guideline issued by the Hon'ble Commission.

#6.4 - If the Petitioner purchases any expensive power to meet the demand during any time zone for which cheaper power has been regulated due to non-payment of dues, in such an eventuality, the cost of such expensive power purchases shall be restricted to the variable cost of regulated cheaper power to that extent at the time of true up.

Compliance:

Power supply to Tata Power-DDL has never been regulated by any central & state generating stations and transmission utilities.

#6.5 - In case the power is regulated by DTL/Interstate Transmission Licensee due to non-payment of their dues, in such case the transmission charges borne by the Petitioner shall also not be allowed.

Compliance:

Power supply to Tata Power-DDL has never been regulated by any central & state generating stations and transmission utilities.

#6.6- The Commission directs the Petitioner to ensure availability of power supply for meeting the demand. The Petitioner shall ensure that the electricity which could not be served due to any reason what-so-ever, shall not exceed 1% of the total energy supplied in units (kWh) in any particular month except in the case of force-majeure events which are beyond the control of the Petitioner.

Compliance:

The same is being complied and the energy which could not be served in FY 2018-19 was around 0.306 % of the total demand.

#6.7- It is directed that the Petitioner shall not accept payment from its consumers at its own collection centres/mobile vans in cash towards electricity bill exceeding Rs 4,000/- except from blind consumers and for court settlement cases or any other cases specifically permitted by the Commission. The limit for accepting payment through cash by the consumers at designated scheduled commercial bank branches shall be Rs. 50,000/-. Violation of this

directive shall attract penalty to the level of 10% of total Cash collection exceeding these limits.

Compliance:

Tata Power-DDL is complying with the said directive and has tied up with Scheduled Commercial bank - Yes Bank for accepting cash amount up to Rs. 50,000/- .

#6.8- The Commission directs the Petitioner to restrict the adjustment in units billed on account of delay in meter reading, raising of long duration provisional bills etc. to a maximum of 1% of total units billed.

Compliance:

Tata Power-DDL is adhering to the said guideline issued by the Hon'ble Commission. The adjustment in units for FY 2018-19 was 0.15% of the total units billed.

#6.9 - The Commission directs the Petitioner to survey the electricity connections of hoardings and display at malls and multiplexes and ensure the billing in the category of advertisements/hoarding category and to submit an annual compliance report by 30th April of the next year.

Compliance:

The Hon'ble commission vide letter dated 15th May 2018 has directed the DISCOMs not to survey the electricity connections of hoardings and display at malls and multiplexes.

#6.10 - The Commission further directs the Petitioner:

a. To provide the information to the consumer through SMS on various items such as scheduled power outages, unscheduled power outages, Bill Amount, Due date and Maximum Demand during the month, etc. as directed by the Commission from time to time.

Compliance:

Tata Power-DDL is complying with the directive as well as directions issued vide letter dated 30th May 2018. Accordingly, Tata Power-DDL has submitted the said information for Q1 of FY 18-19 vide our letter dated 16th July 2018, Q2 of FY 18-19 vide our letter dated 1st Nov 2018, Q3 of FY 18-19 vide our letter dated 17th Jan 2019 and Q4 of FY 18-19 vide our letter dated 29th Apr 2019.

b. To maintain toll free number for registration of electricity grievances and to submit the quarterly report.

Compliance:

Tata Power-DDL is complying with the directive as well as directions issued vide letter dated 30th May 2018. Accordingly, Tata Power-DDL has submitted the said information for Q1 of FY 18-19 vide our letter dated 17th July 2018, Q2 of FY 18-19 vide our letter dated 20th Nov 2018, Q3 of FY 18-19 vide our letter dated 23rd Jan 2019 and Q4 of FY 18-19 vide our letter dated 23rd April 2019.

c. To conduct a safety audit and submit a compliance report within three months;

Compliance:

Tata Power-DDL has already complied with the guideline issued by the Hon'ble Commission. Tata Power-DDL has submitted the said report for FY 2018-19 on 19th Sep 2019.

d. To carry out preventive maintenance as per schedule;

Compliance:

The preventive and condition based maintenance is being carried out as per defined Annual Maintenance Plan & Monthly maintenance schedule.

e. To submit the information in respect of Form 2.1 (a) as per revised format issued by the Commission to the utilities on monthly basis latest by 21st day of the following month;

Compliance:

Tata Power-DDL has already submitted the Form 2.1 (a) as per the revised format upto the month of September 2019 vide letter dated 25th Oct 2019.

f. To submit the annual energy audit report in respect of their network at HT level and above.

Compliance:

Tata Power-DDL has complied with the guideline issued by the Hon'ble Commission. The report for FY 18-19 has been submitted on 25th July 2019.

g. To submit the Auditor's certificate in respect of Form 2.1(a) on quarterly basis within the next quarter;

Compliance:

Tata Power-DDL has complied with the guideline issued by the Hon'ble Commission.

h. To incorporate the following information in the annual audited financial statements:-

- i. Category-wise Revenue billed and collected,
- ii. Category-wise breakup of 8% and 3.70% Surcharge billed and collected,
- iii. Category-wise PPAC billed and collected,
- iv. Category- wise Electricity Duty billed and collected,
- v. Category-wise subsidy passed on to the consumers during the financial year, if any,
- vi. Category-wise details of the surcharge billed on account of ToD,
- vii. Category-wise details of the rebate given on account of ToD,
- viii. Street light incentive and material charges for street light maintenance,

- ix. Direct expenses of other business,
- x. Revenue billed on account of Own Consumption,
- xi. Revenue collected on account of enforcement/theft cases,

Compliance:

Tata Power-DDL is adhering to the guideline issued by the Hon'ble Commission.

- i. To submit annual auditor certificate in respect of power purchase details of the previous year by 30th July of the next financial year.

Compliance:

Tata Power-DDL is adhering to the guideline issued by the Hon'ble Commission and the same for FY 2018-19 vide our letter dated 30th July 2019.

- j. To submit the reconciliation statement in respect of power purchase cost/Transmission cost on a quarterly basis with respective Generation/ Transmission companies;

Compliance:

Tata Power-DDL is adhering to the guideline issued by the Hon'ble Commission and submitting the quarterly compliance reports. The said report for Q4 of FY 2018-19 has been submitted on 11th July 2019.

- k. To strictly adhere to the guidelines on short-term power purchase/sale of power issued by the Commission from time to time and to take necessary steps to restrict the cost of power procured through short term contracts, except trading through Power Exchange & IDT, at Rs.5/kWh. In case the cost of power proposed to be procured exceeds the above ceiling limit, this may be brought to the notice of the Commission within 24 hours detailing the reasons or exceptional circumstances under which this has been done. In the absence of proper justification towards short term power purchase at a rate higher than the above ceiling rate

(of Rs.5/kWh), the Commission reserves the right to restrict allowance of impact of such purchase on total short term power purchase not exceeding 10 Paisa/kWh during the financial year.

Compliance:

The same is being complied with. In case of the cost of power exceeding the ceiling limit, Hon'ble Commission is duly being informed of the same.

l. To raise the bills for their own consumption of all their installations including offices at zero tariff to the extent of the normative self-consumption approved by the Commission and exceeding the normative limit of self-consumption at Non-Domestic tariff for actual consumption recorded every month.

Compliance:

The same is being complied with as per the guideline issued by the Hon'ble Commission.

m. To submit the quarterly progress reports for the capital expenditure schemes being implemented within 15 days of the end of each quarter.

Compliance:

Tata Power-DDL is adhering to the guidelines and submitting the report within 30 days of end of each quarter in line with Hon'ble Commission's letter dated 05th Nov15.

n. To submit the actual details of capitalization for each quarter for the year within one month of the end of the quarter for consideration of the Commission. All information regarding capitalization of assets shall be furnished in the formats prescribed by the Commission, along with the requisite statutory clearances/certificates of the appropriate authority/ Electrical Inspector, etc. as applicable.

Compliance:

Tata Power-DDL is complying with the guidelines by submitting details of capitalization on quarterly basis, however, a request was made Hon'ble Commission to allow a time span of 60 days after the end of each quarter.

#6.11 - Save and except the penalty as specifically provided in these directives, in all other cases, the punishment for non-compliance of directions of the Commission shall be dealt as per the Section 142 of the Electricity Act, 2003.

Compliance:

Tata Power-DDL shall be adhering to the guideline issued by the Hon'ble Commission.